# Return Merchandise Authorization Form

**RMA Details**

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| --- | --- |
| **ICE Part Number** |  |
| **Date Purchased** |  |
| **Description of Issues**  **Reason for Return** |  |
| **Technical Point of Contact** |  |
| **POC Phone Number** |  |
| **POC Email Address** |  |
| **Other Relevant Information** |  |

**Return Shipping Address and Instructions**

Please provide specific shipping instructions for returning goods via FedEx, UPS, or hand carry. If specific instructions are not included, ICE Enterprises will ship returned goods via FedEx, prepaid, and add shipping charges to your invoice. ICE Enterprises does NOT ship internationally.

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| --- | --- |
| **Company Name** |  |
| **Company Address** |  |
| **Company POC** |  |
| **Contact Phone Number** |  |
| **FedEx, UPS, Hand Carry** |  |
| **Collect Account Number** |  |
| **Special Instructions** |  |

**Internal Use Only**

|  |  |  |  |
| --- | --- | --- | --- |
| **RMA Number** |  | **Estimate Approved** |  |
| **Issue Date** |  | **Date Materials Received** |  |
| **Warranty Status** |  | **Date Closed** |  |